

PROBLEM	POSSIBLE CAUSES	SOLUTION
Noisy operation	1. Improper installation 2. Bottle making a gurgling noise 3. Hot water boiling sound 4. Fan noise	1. Place the machine on level Surface 2. This is normal 3. This is normal 4. This is normal
Particles floating in Water	Water has high mineral content	Find a water source with lower hardness
Water in bottle is hot	Water is boiling in the hot tank and bubbling up into the bottle	Press the hot dispenser button until water flows to remove air from the hot
Foul odor in air around dispenser	Hot water tank is empty or not completely full	press the hot dispenser button until water flows to remove air from the hot tank
Water has poor taste or odor	Unit needs to be sanitized	See Cleaning and Sanitizing the Water Tanks

Consumer Support

Questions? How to contact us:	Telephone	800-488-5080 (Monday – Friday 8:00AM-5:00 PM ET)
	E-mail:	sales@hbwaterdispensers.com support@hbwaterdispensers.com

LIMITED 1-YEAR WARRANTY

What does this warranty cover?

- Any defect in materials or workmanship in the manufactured product

What does this warranty not cover?

- Water Bottles
 - Service trips to your home to teach you how to use the product.
 - Improper installation.
 - Failure of the product if it is abused, misused, altered or used for other than the intended purpose.
 - Products that are used outside a residential or office areas
 - Replacement of house fuses or resetting of circuit breakers.
 - Use of this product where water is microbiologically unsafe or of unknown quality.
 - Damage to the product if used to dispense anything other than water.
 - Damage to the product caused by accident, fire, floods or acts of God.
 - Any service to the product
 - **Incidental or consequential damage caused by possible defects with this appliance, its installation or repair.**
- For how long after the original purchase?
- One (1) year.

How do I make a warranty claim?

- Return to the retailer from which it was purchased, along with a copy of the store receipt. A new or reconditioned unit will be provided. This warranty excludes the cost of shipping the product to your home.

How does state law relate to this warranty?

- This warranty is extended to the original purchaser and any succeeding owner for products purchased for home or office use within the USA. **Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.**

Exclusion of implied warranties: Except where prohibited or restricted by law, there are no warranties, whether express, oral or statutory which extend beyond the description on the face hereof, including specifically the implied warranties of merchantability or fitness for a particular purpose.

Warrantor: TTI Appliances, Los Angeles, CA 90025